# 2. Project Objectives

This project’s main aim is to develop a chatbot that is able to present customized tourist recommendations to its users via an instant messaging platform. In order to achieve this, the following steps and objectives must be realized:

* Design of a conversational interface with the help of a natural language processing platform. The interface will be able to answer typical tourist requests
* Integration of the chatbot into an instant messaging application. The first messenger that will be used is *Telegram. Yet, in the course of the project, it will be decided if the chatbot is going to be integrated into other messengers as well.*
* Creation and integration of a Python web service to get user-customized tourist information from a recommendation system
* Retrieval of tourist data from a geographic information database that is based on *OpenStreetMaps*